

Dear Guest, welcome to the Terrazze sul mare,

Our agriturismo is a place to rest and live outdoors, in contact with nature, away from noise and noise. For this reason we ask you to accept and respect during your stay a small vademecum of good cohabitation that is the basis of our principles of hospitality.

The Head of the Family or the Head of the Group will be the guarantor for his family and for the participants of his company or his group even if they are housed in rooms or apartments other than his own.

Adults are responsible for their children's behavior.

At any time, within the structure, behaviors, activities, games and use of equipment that cause disturbance to other guests must be avoided.

The Management reserves itself at the sole discretion, but motivated judgment to remove at any time those who do not observe the rules of good living.

In order to make our stay as pleasant as possible, we consider it useful to give you some information of a functional and structural nature:

1. Arrivals and departures

Please note that as it is not a hotel, there is no reception service available at all hours of the day or night.

Check-in: incoming guests are received from 4 pm to 7 pm in order to allow us to welcome you in the best way.

If you have different needs, please let us know: where possible we will try to accommodate you.

Please advise us of the approximate time of arrival at the following number 347-8725177.

If you arrive before the check-in time you can always store your luggage at the reception.

At check-in the customer declares to have visited the accommodation and to take it for all purposes with the collection of keys, constituting from that moment guard of the same. In case of loss of the keys a penalty will be imposed, entirely debited to the client of €. 20.00.

Check out: accommodation must be vacated by 11.00.

2. Rates

The price of the rooms is for accommodation. Breakfast is optional and subject to surcharge.

The mandatory tourist tax of Euro xx per day will be paid at check-out.

Prices include:

- change every 3 days of towels
- weekly change of sheets
- light, heating and gas (where provided kitchenette)
- free wi-fi
- use of common areas

3. Internet: the farm offers its customers the opportunity to enjoy a free WI-FI service:

The use of the service is under the individual responsibility of the customer.

4. Restaurant:

Buffet breakfast is optional with a supplement.

It is served in the breakfast room from 8.00 to 10.00.

If you prefer you can also book your breakfast basket for a comfortable breakfast in your room.

Dinner - by reservation - is served from 19:30 to 21:00 depending on the season.

5. Cleaning and linen change

Rooms are cleaned and towels are changed every three days, while bed linen is changed weekly. If necessary, extra linen supplies can be requested. It is possible to have an additional change of sheets with a surcharge of 10.00 per bed. Additional towel change € 5,00 per person.

The final cleaning is included in the price with the exception of the kitchenette by the customer or by payment (€ 20.00)

6. Equipment

The rooms and apartments are equipped with heating, refrigerator, kettle (electric in the rooms), safe and TV. The bathrooms have a shower.

The apartments also have a fully equipped kitchen.

7. Hygienic services

Correct and civil use of the toilets is recommended, avoiding throwing anything into the w.c. (use the appropriate bins).

8. Parking

Parking is on the public street, unguarded, outside the farm about 30 meters in altitude and 200 meters away.

9. Animals

In some rooms we also gladly accept your pets, as long as they are educated and accustomed to contact with other people and other animals. Before booking, please let us know if you bring your four-legged friend, in order to check the availability of the accommodation.

Daily supplement: € 5.00 per day

Dogs must be kept on a leash in public outdoor areas. During breakfast, if the weather will force you to do it in the dining room, they will have to wait outside or in the apartments.

It is mandatory to remove the excrements of their animals. Please note that the owner of the animal is directly responsible for any damage to property or persons. They can not be left alone in the apartments when you go out for your excursions.

10. Lost property

The farm is not responsible for personal items left unattended. We accept no responsibility for the loss or theft of damage to objects of your property left in the rooms and common areas.

11. Containment of consumption, respect for the environment, separate collection

You have chosen a holiday in direct contact with nature, help us to respect it and to protect the environment by trying to limit the consumption of water, gas and electricity, turning off the lights and heating when they are not necessary or when you leave your home. All guests are required to separate the collection and to deliver it in the appropriate containers. In the absence of such compliance a penalty of € .10,00 will be charged.

12. Quietness is one of our best assets and a common good: respect it.

We kindly ask for a behavior that at no time of day and in any way damage the tranquility of others.

13. Who breaks, pays or adjusts.

The customer undertakes to return the home in the same state in which he received it, otherwise he will be entitled to compensation for the damage. Any damage caused to furniture, furnishings or equipment will be appropriately assessed with the owners of the financial year for the relative reimbursement. In addition to the cost of the broken object or the necessary repair, the cost will be charged for us, considering the position and the lack of a road, to replace it. However, the guest can always offer to go personally to buy back the same object and to place it in place of the broken one that must be disposed of by him.

14. For any dispute, the Court of Genoa is elected as the competent court

A copy of this regulation is deposited in each room and is published on the official website of the Agriturismo -

www.leterrazesulmare.com

Date _____

Signature for acceptance